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# DEVELOPMENT AND IMPROVEMENT DIGITAL SKILLS FOR PROFESSIONALS AND STAFF OF COMPANIES AND PUBLIC ADMINISTRATION WORKING WITH MNAR.

**Title: LABOUR MARKET BALANCE (Arbejdsmarkedsbalancen)**
Type of resource: Digital tool
Country: Denmark
Language: Greek, English

## Short Description

The Labour market balance is a public and online database created by the Danish Agency for Labour Market and Recruitment. It presents statistics on the current employment conditions within the different sectors.

The database is updated every 6$^{th}$ month, and is based on information from a large survey on recruitment experiences, unemployment rates a job postings. This creates a scale with 5 categories under which the various job titles fall under. The categories are "Severe deficiency of labour", "deficiency of labour", "paradox problems", "good job opportunities" "fewer job opportunities".

In practice, this tool can be used by the MNAR themselves to target a sector which has a higher chance of employment. By professionals assisting job seeking MNARs, this tool can be a way to balance expectations with the jobseeker.

Webpage: https://star.dk/en/labour-market-monitoring/labour-market-balance/

**Title: ONLINE TUTORIALS TO JOBNET.DK**
Type of resource: Tools
Country: Denmark
Language: English

## Short Description

If you are unemployed in Denmark and receive any kind of unemployment benefits, including integration benefits, it is mandatory for you to have an online CV in the national job add and CV database called *Jobnet* (www.jobnet.dk). Due to the fact, that some MNAR have limited digital skills and most MNAR are struggling to learn the Danish language, job counsellors and caseworkers working at the local Danish jobcenters are expected to support MNARs in creating an online CV for *Jobnet*.
This demand for digital counselling is relatively new and are for some of the job counsellor or caseworker not a field of expertise. Luckily the Danish Agency for Labour Market and Recruitment (STAR) as well as many unemployment insurance funds (also called A-kasser) have made tutorials on everything from how to log on to Jobnet.dk, creating your jobnet-CV (Mit CV), using the different features at jobnet.dk (how to write a good job application, creating a presentation CV's targeting a specific job or industry etc.).
Many of these tutorials are short and introductory, but some could be characterised as short courses. These tutorials are often used by job counsellors and caseworkers before or when assisting MNARs in navigating and using jobnet.dk. They are also used by other employees at the local jobcenter, e.g. in job search workshops, general introduction to the Danish labour marked classes etc.

Webpage: https://info.jobnet.dk/om-jobnet/jobnet-in-english

## Short Description

The employment office in the municipality of Furesø has developed an innovative method for the MNAR to get an idea and insight into various Danish workplaces. They use virtual reality headsets in order to present the workplace to the citizen before the actual meeting. For many newcomers from different cultures, it can be difficult to understand how to work at a Danish elder home is carried out, and in this case, the virtual company visit can be useful.

Webpage: https://www.kl.dk/nyheder/digitalisering-og-teknologi/2020/januar/integration-set-gennem-virtual-reality-briller/

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